



Job Title:	Special Species Enrichment	Date Created:	Dec 19th, 2019
Reports to:	Manager, Volunteer & Community Engagement	Last Reviewed:	

Position Summary

Under the direction of the Shelter Supervisors, Special Species volunteers provide animals (rabbits, guinea pigs, small rodents, birds, and reptiles) in the Society enrichment with professional, conscientious, and compassionate care.

Volunteer Duties

- Provide animal enrichment including exercise, training, play and socialization
- Accurately document time, activities, and relevant observations of enrichment following each visit
- Review and follow all instructions for interacting with animals prior to visit
- Adhere to dress code – long pants, close-toed, flat shoes, volunteer t-shirt, and ID badge
- Adhere to biosecurity protocols and wear appropriate PPE (personal protective equipment) as necessary
- Act as a ambassador to THS
- Notify Supervisors of any behavioural or health concerns and document/chart appropriately
- Laundry duties and light cleaning as required
- Work in compliance with all Society policy, procedures and protocols including Infection Control
 - Immediately report all incidents of injury, property damage, absence of or failure of a protective device and/or equipment to a supervisor
- Demonstrate cooperation with other staff and volunteers in order to ensure efficiency of care and support for animals
- Attend and participate in on-line training, workshops, seminars, and in-service training as assigned
- Other duties as required in the day to day operation of the Society

Job Qualifications

- Must be 18 years of age or older
- Experience working with or owning rabbits, guinea pigs, small rodents, and reptiles
- Formal animal care knowledge, training and/or experience an asset
- Must have genuine compassion for animals
- Knowledge of disease transmission is an asset
- Must be comfortable working with animals of various sizes and temperaments
- Must be able to work independently as well as part of a team in a diverse environment
- Demonstrated moderate level computers skills

Work Conditions

- Regular attendance to weekly shift with a minimum 6 month commitment
- May involve the lifting, carrying, pushing, and/or pulling of heavy to moderately heavy objects and materials and some combination of climbing and balancing to include stooping, kneeling and crouching
- Performance of essential functions may require exposure to adverse environmental conditions, such as dirt, dust, pollen, odors, wetness, humidity, weather, temperature and noise extremes, hazardous materials, traffic hazards, bright/dim lights, toxic agents, animal/wildlife attacks, animal/human bites, disease, pathogenic substances, or rude/irate customers.