



Job Title:	Feline Enrichment Volunteer	Date Created:	Jan 17th, 2020
Reports to:	Manager, Volunteer & Community Engagement		

Position Summary

Under the direction of the Shelter Supervisors, Feline Enrichment volunteers provide felines in the Society enrichment with professional, conscientious, and compassionate care through the implementation of positive reinforcement training and socialization.

Volunteer Duties

- Provide enrichment through exercise, training, play and socialization
- Accurately document time, activities, and relevant observations of enrichment following each visit
- Review and follow all instructions for interacting with animals prior to visit and only interact with animals within training level
- Adhere to dress code – long pants, close-toed, flat shoes, volunteer t-shirt, and ID badge
- Adhere to biosecurity protocols and wear appropriate PPE (personal protective equipment) as necessary
- Act as a ambassador to THS –creating a welcoming environment for the visiting public
- Notify Supervisors of any behavioural or health concerns and document/chart appropriately
- Work in compliance with all Society policy, procedures and protocols including Infection Control
 - Immediately report all incidents of injury, property damage, absence of or failure of a protective device and/or equipment to a Supervisor
- Demonstrate cooperation with other staff and volunteers to ensure efficiency of care and support for animals
- Attend and participate in on-line training, workshops, seminars, and in-service training as assigned
- Other duties as required in the day to day operation of the Society

Job Qualifications

- Must be 18 years of age or older
- Experience working with or owning felines
- Formal animal care knowledge, training and/or experience an asset
- Must have genuine compassion for animals
- Knowledge of disease transmission is an asset
- Must be comfortable working with and handling animals of various sizes and temperaments
- Must be able to work independently as well as part of a team in a diverse environment
- Demonstrated moderate level computers skills

Work Conditions

- Regular attendance to weekly shift with a minimum 6 month commitment
- May involve the lifting, carrying, pushing, and/or pulling of heavy to moderately heavy objects and materials and some combination of climbing and balancing to include stooping, kneeling and crouching
- Performance of essential functions may require exposure to adverse environmental conditions, such as dirt, dust, pollen, odors, wetness, humidity, weather, temperature and noise extremes, hazardous materials, traffic hazards, bright/dim lights, toxic agents, animal/wildlife attacks, animal/human bites, disease, pathogenic substances, or rude/irate customers.